

The options

Question 1 – Please look at the options below and rank them in order of preference, with 1 being most preferred and 3 being least preferred.	
Option A – No change to the way your waste and recycling is collected.	Option A
Your green wheeled bin (refuse) and green recycling boxes will continue to be collected every other week and the boxes/ bins you currently use will stay the same. You will simply benefit from being able to recycle more items from outside your own home. This type of collection service helps ensure that the quality of recyclables collected remains high.	
Option B – Waste is collected every three weeks, with recycling collected weekly.	Option B
Your bins/boxes will stay the same, but your recycling will be increased to a weekly collection. To pay for this, your green wheeled bin (refuse) collection will be reduced to every 3 weeks. It may be that a more frequent recycling collection will mean that you will use your green wheeled (refuse) bin less.	
Option C – An additional wheeled bin to collect your recycling.	Option C
Your green wheeled bin and recycling will still be collected every other week but you will have a wheeled bin to collect your recycling. You will also still have a separate recycling box so that we can collect your glass separately. <i>Note: The cost of providing extra wheelie bins (£1million) makes this the most expensive option, so this service can only be paid for if we cut services or raise more money elsewhere. If we cannot find these savings, then we cannot support this option even if it is the most popular.</i>	

Question 2 – To pay for these options, which of the following would you support. Please rank the following in order of preference, with 1 being the most preferred and 4 being the least preferred	
Would you support the closure of the Household Recycling Centre in Swindon Road to pay for this service? (Gloucestershire County Council's Household Recycling Centre at Stoke Orchard will still be available for you to use).	
Would you support the closure of the 12 recycling sites in car parks and at supermarkets around town. <i>With more recycling collected at the kerbside there should be less need to use them.</i>	
Would you support an increase in cost for the garden waste service?	
Would you support an increase in other council fees and charges?	

Question 3 - Extra recycling - The range of recyclable items to be collected from outside your home will be increased to include all types of plastics (i.e. tubs, pots and trays) and heavy (i.e. brown) cardboard. Please rank in order of preference which other items you would like to see collected from the list below, with 1 being the most preferred and 3 being the least preferred.	
Textiles	
Batteries	
Small electrical items, such as toasters, irons and kettles	

Question 4 - Please tell us your postcode and day of collection.	
Postcode:	Collection day:

Please return completed survey forms to: Cheltenham Borough Council, Municipal Offices, Promenade, Cheltenham GL50 9SA by 14 November 2016



Waste and recycling in Cheltenham Tell us which option you like best here...

Dear Cheltenham resident,

I would like to say a big "thank you" to everyone who completed our survey about waste and recycling in July 2016. We had a fantastic response and your replies have helped us progress our review of the service.

We now need your views to help us decide exactly what our waste and recycling service will look like in the future.

At the moment, we recycle just under 50% of the waste that is collected in Cheltenham and that is thanks to everyone who uses the kerbside recycling collections. The bad news is that the rest of the waste that is produced in Cheltenham ends up being buried in giant landfill holes in the ground.

The first round of consultation showed that local people like recycling and want to do more of it. In response, the new recycling vehicles we want to introduce will allow us to collect a wider range of items like plastic pots and trays and cardboard. We may even be able to start collecting clothes, fabrics, batteries and small electrical items from the kerbside.

We have therefore designed three different options for you to consider and each option will improve recycling for local people. You can complete an online version of this survey at www.cheltenham.gov.uk/recyclingsurvey or by completing this paper version and returning it to Cheltenham Borough Council, Municipal Offices, Promenade, Cheltenham, GL50 9SA by 14 November 2016.

We want to get the views of as many people as possible so please do encourage your friends and neighbours to also take part in the consultation.

For a number of years, the government has cut the amount of money that it gives to Cheltenham Borough Council and this directly affects the services that the council can provide. Because of this, you will see that one of the three options we are consulting on is the possibility of moving to 3 weekly collections of landfill waste. I do not personally support a move to three weekly refuse collections however, as it is by far the cheapest option, it makes sense to include it in the consultation. I want to make it very clear that we would not move to this option without significant support from Cheltenham's residents.

We plan to make the final decision on the preferred option in December 2016 and your views will greatly assist us to do that.

Thank you for taking part in this survey and for your interest in what we are trying to do to improve our recycling service for all local people.

Best wishes,

Councillor Chris Coleman
Deputy Leader of Cheltenham Borough Council



What are the options?	Option A – No change to the way your waste and recycling is collected	Option B – Waste is collected every three weeks, with recycling collected weekly	Option C – An additional wheeled bin to collect your recycling
<p>Green wheeled bin (refuse) collection or black sacks</p> 	No change to current fortnightly collection	Changed to a collection once every three weeks	No change to your current fortnightly collection
<p>Kerbside recycling collection</p>  <p>AND/OR</p> 	<ul style="list-style-type: none"> No change to frequency of collection – this option means you get to keep your fortnightly collection of refuse for landfill Your recycling boxes will stay the same and you can still recycle your plastic bottles, glass, tins, paper and cardboard like you do now. You will also be able to recycle plastic pots, tubs and trays and more cardboard Materials are sorted by you at home and then again at the kerbside by Ubico. Each different material is placed into a different section of the Ubico vehicle and taken to be processed. This all means that the materials are of better, uncontaminated quality and the council can then sell them for more money which can be invested into public services You have used the service for a long time and are familiar with it Boxes may be easier to store than another wheeled bin You may find the recycling boxes heavy and difficult to move because they are not on wheels, but you could have an extra box to divide your heavier items into more boxes Recycling box lids can break or get blown away. You could stack your boxes and weigh down the top lid to stop it blowing away 	<ul style="list-style-type: none"> Changed to a weekly collection Your recycling boxes will stay the same and you can still recycle your plastic bottles, glass, tins, paper and cardboard like you do now. You will also be able to recycle plastic pots, tubs and trays and more cardboard Materials are sorted by you at home and then again at the kerbside by Ubico. Each different material is placed into a different section of the Ubico vehicle and taken to be processed. This all means that the materials are of better, uncontaminated quality and the council can then sell them for more money which can be invested into public services Boxes may be easier to store than another wheeled bin Because landfill waste will be collected once every three weeks, some of you may be able to recycle more An extra recycling collection means that more can be recycled and less refuse is produced You may not have enough room to store your refuse, although if you are a large household you could have a bigger bin You may find the recycling boxes heavy and difficult to move because they are not on wheels but you could have an extra box to divide your heavier items into more boxes Recycling box lids can break or get blown away. You could stack your boxes and weigh down the top lid to stop it blowing away 	<ul style="list-style-type: none"> You will have another wheeled bin for your plastic bottles, pots, tubs and trays as well as glass, tins, paper and cardboard Glass will need to be collected in a separate recycling box to avoid contamination No change to the frequency of collection – this options means you get to keep your fortnightly collection of refuse for landfill Your recycling will not be sorted by Ubico outside your home. Instead your wheeled bin will be tipped into a large vehicle in a similar way to your green wheeled bin. The recycling will be taken to a centre where it will be sorted into separate materials. All money is kept by the company that sorts the recycling You may find it easier to recycle using a second wheeled bin This option is similar to that provided by Tewkesbury Borough Council so it would remove any confusion about there being two different services on the boundary between Cheltenham and Tewkesbury If you don't have space for a wheeled bin you can have a brown hessian sack for recycling Providing wheeled bins for all residents will be expensive, approximately £1million You may find this way of recycling more confusing than the current service
<p>Food waste collection</p> 	No change to current weekly collection	No change to current weekly collection	No change to current weekly collection
<p>Garden waste collection</p> 	No change to current fortnightly collection	No change to current fortnightly collection	No change to current fortnightly collection
<p>Predicted increase in recycling materials collected</p>	Increase of nearly 2%	Increase of nearly 7%	Increase of just over 3%
<p>Lowest predicted extra cost of the service</p>	An estimated £146,500 extra per year	No extra cost, this option could mean a saving of £8,400 per year	An estimated £267,400 extra per year
<p>Why is there an additional cost?</p>	This will go towards paying for new vehicles that can collect more recycling items from the kerbside. The vehicles currently used are approaching the end of their lives and cannot be replaced like for like.	There isn't any additional cost, in fact costs will reduce because the number of refuse collections will reduce, there will be a reduction in the amount of waste going to landfill and therefore less landfill costs and there will be more income from more recycling materials that can be sold.	This will help pay for the new wheeled bins. There are also extra costs that the council will have to pay so that the recycling can be separated. The council does not get any money for the recycled materials.
<p>Why are we consulting on this option?</p>	This option will increase the amount of recycled items that can be collected from the kerbside whilst keeping how the waste and recycling is collected broadly the same as it is now.	This is the cheapest of the three options.	This is the most expensive of the three options but the council wants to know how important this type of service is to you.