

## Hackney Carriage Fares with effect from 17<sup>th</sup> February 2025

	Amount charged at the start of the journey	Incremental charge thereafter	Actual cost of a running mile	Waiting time charged at	Definition
<b>Rate 1</b>	<b>£3.20</b>	<b>£0.20</b> every 124 yards	<b>£2.84</b>	<b>£0.20 every 29 seconds</b>	<b>Rate 1:</b> Mon – Fri, 7am to 8pm
<b>Rate 2</b>	<b>£3.85</b>	<b>£0.25</b> every 124 yards	<b>£3.55</b>	<b>£0.25 every 24 seconds</b>	<b>Rate 2:</b> Mon – Fri, 8pm – 7am <u>and</u> all day Saturday, Sunday <u>and</u> all day public holidays <u>and</u> 6pm – 11pm on both Christmas Eve and New Year's Eve
<b>Rate 3</b>	<b>£5.35</b>	<b>£0.35</b> every 124 yards	<b>£4.97</b>	<b>£0.35 every 29 seconds</b>	<b>Rate 3:</b> From 11pm on Christmas Eve until 7am on 27 <sup>th</sup> December <u>and</u> from 11pm on New Year's Eve until 7am on 2 <sup>nd</sup> January
<b>Rate 4 races only</b>	<b>£4.80</b>	<b>£0.20</b> every 83 yards	<b>£4.23</b>	<b>£0.20 every 29 seconds</b>	<b>Rate 4:</b> Tues – Sat, 7am to 7am only the week of Cheltenham Race Festival held in March each year <u>and</u> Thurs – Sun, 7am to 7am the week of November Race Meet

**Extras applicable to all rates - charged at the driver's discretion:**

- 20p for each additional passenger
  - 1<sup>st</sup> passenger: no extra charge
  - 2<sup>nd</sup> passenger: add 20p
  - 3<sup>rd</sup> passenger: add another 20p
  - 4<sup>th</sup> passenger: add another 20p
  - 5<sup>th</sup>, 6<sup>th</sup> & 7<sup>th</sup> passengers: add another 60p each
- Extra charge for a pram / pushchair or large package / luggage – 60p (4 shopping bags will count as 1 large package)
- Assistance dogs – no extra charge payable
- Bicycles (estate cars only) and animals (carried at driver's discretion other than assistance dogs) £1.20



**CHEL TENHAM**  
BOROUGH COUNCIL

**Licensing Section, Municipal Offices, Promenade,  
Cheltenham, GL50 9SA**

**Tel: 01242 264135**

Email: [licensing@cheltenham.gov.uk](mailto:licensing@cheltenham.gov.uk)

Web: [www.cheltenham.gov.uk/licensing](http://www.cheltenham.gov.uk/licensing)

**Passenger information and conditions of hire**

- The meter will be engaged at the start of the journey
- If you or your animals soil the taxi requiring cleaning or valeting, you will be charged £75.00
- Passengers must wear their seat belt at all times and keep children and animals under control
- No smoking, eating or drinking is permitted within the vehicle
- If you wish to make a complaint ask for a receipt showing the driver's badge number and the vehicle's plate number. Complaints should be directed to the address shown above
- Intoxicated or troublesome passengers are carried at the driver's discretion

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